

Company	1-Smart Technologies Pte Ltd
Digital Solution Name & Version Number¹	2DFire online ordering and payment Version 5.8.98 - Package A
Appointment Period	25 November 2021 to 24 November 2022
Extended Appointment Period²	25 November 2022 to 24 November 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software 2DFire Cloud Ordering - Subscription for 12months (Bilingual- English, Chinese) 1) Role base Dashboard for overview of entire outlet/ company operation and performance 2) QR Code Self Ordering for both dining in & take away 3) E-Menu with interactive display, dynamics pricing & multiple sales channel 4) Integrated online payment (Paynow, Visa, Master) 5) CRM & Ordering integrated 6) Promotion and Upselling Module 7) Operation and Management reporting for decision making and data analysis. Customer Relationship Management-Subscription for 12 months) (Chinese and Partially English Language) - Multiple channel membership registration (web, app, WeChat, Facebook & etc.); - Dedicated member portal - Loyalty Point Module (integrated with ordering, e-menu, promotion and voucher module) - Member comments & feedback - Customer get discounted /loyalty points if customer id been supplied during ordering, - Automatically showing customer/member price after login to customer portal or via WeChat/ Facebook order - Different item pricing base on customer segment / category /customer group - Track customer order history		outlet	1.00		
2) Hardware Not Applicable					
3) Professional Services					

1) Cloud outlet account activation through online cloud platform https://biz.2dfire.com • Submit shop related information (company name, registration number, contact person, shop size, etc)				
2) Receipt Customization				
3) Shop account initialization • Shop address and geocode mapping • Shop business hours, customer portal preference setup (e.g. logo) • Shop Dine-in tables setup • Shop Takeaway enabling setup • QR code (for tables, shop and takeaway services) setup and printing • Shop Users initialization • Feedback channel (telephone, Facebook and WeChat) initialization	manday	1.00		
On site Set up and installation, System Mapping and Testing	manday	0.50		
E-Menu setup (picture, display, multiple pricing and promotion) & configuration	manday	0.50		
Ordering flow setup, CRM & Ordering activation, Promotion and Upselling Module activation	manday	1.00		
4) Training Key User Training (onsite)	manday	1.00		
5) Others Not Applicable				
Total			\$ 7,600.00	\$ 6,600.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant