

<b>Company</b>	AIO Interactive Pte Ltd
<b>Digital Solution Name &amp; Version Number<sup>1</sup></b>	AIO CRM - AIO CRM
<b>Appointment Period</b>	28 October 2021 to 27 October 2022
<b>Extended Appointment Period<sup>2</sup></b>	28 October 2022 to 27 October 2023

**Standard Packaged Solution (ie. Minimum items to be purchased)**

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software					
CRM Module:					
Customer Management					
Leads Management					
Email/SMS Function		Per License	1.00		
Support (Ticketing) Management					
Task Management					
Customer Portal (Login)					
Calendar Module					
Sales Module:					
Quotation Generation					
Invoice Generation					
Delivery Order (DO) Generation					
Item Management		Per License	1.00		
Credit Note Module					
Payment Module					
Expense Module					
Reports Generation					
Peppol E-Invoice (Up to 100/Month)					
2) Hardware					
Not Applicable					
3) Professional Services					
Not Applicable					
4) Training					
CRM Module Training		Per Day	1.00		
Sales Module Training		Per Day	1.00		
5) Others					
Not Applicable					
<b>Total</b>				<b>\$ 12,000.00</b>	<b>\$ 11,000.00</b>

<sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

<sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year (“Extended Appointment Period”)

\* Qualifying cost refers to the supportable cost to be co-funded under the grant