

Company	EMINET PTE LTD
Digital Solution Name & Version Number¹	Eminet Sophos XGS Firewall - XGS 136
Appointment Period	16 September 2021 to 15 September 2022
Extended Appointment Period²	16 September 2022 to 15 September 2023

wef. 6 January 2022

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
1) Software					
XGS 136 Standard Protection - 12 MONTHS		Per License	1.00		
2) Hardware					
XGS 136 Security Appliance (EU/UK/US power cord)		Per Unit	1.00		
3) Professional Services					
Setup and configuration services		Per Setup	1.00		
4) Training					
Training **Bundle included		Per Hour	1.00		
5) Others					
Maint. Credit-Annual ** Bundle included 1st Year Managed Services with 12 token credit support services package not limited to - Firmware and patches upgrade services - VPN client install and troubleshoot - Site to site IPsec configuration and troubleshoot - Change of configuration policies - Review and change of the firewall ruleset - Troubleshooting of error and assign of RMA - Liaise with Sophos L2/3 support (if require) - Hardware replacement services - Report customization - Remote support and on-site support in the event that remote support cannot resolve the issues. • RMA with loaner services • Monthly schedule report • 24 x 7 Hotline / Ticket helpdesk support • Integrate Email alert to Eminet helpdesk Exclusion • Support of third party software which has not been agreed within this Agreement • Hardware which was not supplied by Eminet or does not have a relevant warranty support back to back contract with the manufacturer from Eminet • Accidental damage, misuse or deliberate damage to equipment • Relocation of equipment		package	1.00		
Total				\$ 2,675.00	\$ 2,675.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant