

Company	Firstcom Solutions Pte Ltd
Digital Solution Name & Version Number¹	FirstCom Online Food Ordering & Payment System - Comprehensive (Real-time Online Ordering Website + Instore Ordering and Management System
Appointment Period	30 June 2022 to 29 June 2023
Extended Appointment Period²	30 June 2023 to 29 June 2024

wef. 2 February 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
1) Software Digital Ordering System for Online and Instore Ordering - Online ordering website for delivery/take away - Online table reservation for dine-in - Instore QR code self-ordering - Instore waiter assisted ordering - Store menu and item availability management - Store inventory and product management - Multi outlet management - Omni-Channel membership system - Omni-Channel store performance reporting and analytics - Omni-Channel payment gateway - Promotion and voucher generation tools - Client profile management and client order management		Per Setup	1.00		
2) Hardware Consolidated order receiving display terminal IMIN Desktop Device D4-503 (or hardware of equivalent specifications) Processor: Quad-Core, Cortex - A55, up to 2.0 GHz Memory: RAM: 4GB, ROM 16GB Operating System: Android 11 series IMIN UI 15.6 inches Touch Panel Handheld ordering device for instore ordering IMIN Handheld Device M2-Pro (or hardware with equivalent specifications) Processor: Octa-Core 1.8GHz, Dual*A75 and Hexa*A55 Memory: 2GB RAM + 16GB ROM Operating System: Android 11 series 5.5 inches Touch Panel		Per Unit	1.00		
3) Professional Services - Consultancy for online ordering website creation from 5 pre-designed layout - Setting up of ordering website and uploading of up to 30 products - API provision for Integration with selected Accounting software (Xero, MYOB, Quickbooks) - API provision for integration with selected Logistics partners (Lalamove, Panda Go, Milk Run, Zeek) - API Provision for Grabfood/Food Panda orders integration - Integration with Google Analytics - Setting up of Facebook Pixel - Setting up of selected Payment gateway		Per Man Day	4.00		
4) Training					

- 0.5 day on-site Training for software - 0.5 day on-site set up of ordering system		Per Setup	1.00		
5) Others Not Applicable					
Total				\$ 12,700.00	\$ 12,348.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant