| Company   | Impossible Marketing Services Pte Ltd   |  |  |  |  |  |  |  |
|---|---|--|--|--|--|--|--|--|
| Digital Solution Name & Version Number <sup>1</sup> | DM Digital Marketing - Google SEO   SEM   PPC   SMA   Content Marketing - Social Focus - 3 Months |  |  |  |  |  |  |  |
| Appointment Period                                  | 28 October 2021 to 27 October 2022  |  |  |  |  |  |  |  |
| Extended Appointment Period <sup>2</sup>            | 28 October 2022 to 27 October 2023  |  |  |  |  |  |  |  |

wef. 28 July 2022

## Standard Packaged Solution (ie. Minimum items to be purchased)

|    | Cost Item   | Unit Cost<br>(\$) |          | Unit        | Quantity |    | Subtotal<br>(\$) |  | Qualifying Cost * (\$) |          |  |
|----|---|-------------------|----------|-------------|----------|----|------------------|--|------------------------|----------|--|
| 1) | Software<br>Not applicable to Digital Marketing Packages  | \$                | 0.00     | per setup   | 1.00     | \$ | 0.00             |  | \$                     | 0.00     |  |
| 2) | Hardware<br>Not Applicable  |                   |          |             |          |    |                  |  |                        |          |  |
| 3) | Professional Services   |                   |          |             |          |    |                  |  |                        |          |  |
|    | Digital Marketing Needs Analysis: Company Analysis  <br>Competitor Analysis   Digital Asset Analysis  | \$                | 0.00     | per setup   | 1.00     | \$ | 0.00             |  | \$                     | 0.00     |  |
|    | Digital Marketing Strategy Development: Digital Market<br>Strategy Report (Proposed Solution, Brand<br>Direction/Positioning & KPI)   Keyword Research &<br>Analysis   Target Audience Selection  | \$                | 0.00     | per setup   | 1.00     | \$ | 0.00             |  | \$                     | 0.00     |  |
|    | Digital Marketing Campaigns (SMA One-Time Setup): Creation/Linking to Social Media Ad Account   Set Up CRM System (if applicable)   Planning & Developing Campaign Timeline   Creation & Installation Of Facebook Pixel (if applicable)   Conversion Optimisation   | \$                | 500.00   | per setup   | 1.00     | \$ | 500.00           |  | \$                     | 500.00   |  |
|    | Digital Marketing Campaigns (SEM One-Time Setup):<br>Creation Of Multiple Ad Groups   Linking To Google<br>Ads Account   Linking To Google Analytics  <br>Conversion Tracking Set Up  | \$                | 500.00   | per setup   | 1.00     | \$ | 500.00           |  | \$                     | 500.00   |  |
|    | Digital Marketing Campaigns (SMA Scope of Work): Select any 2 campaign objective - Brand Awareness / Reach / Traffic / Engagement / Video Views / Messages / Lead Generation / Conversions / Catalogue Sales / App Installs   Campaign Optimisation (if applicable) - Budget Allocation Optimisation / Interests/Behaviours Targeting Optimisation / Demographics Targeting Optimisation / Placement Optimisation / Location Optimisation / Creative Optimisation / Ad Copywriting Optimisation / Conversion Tracking / A/B Testing / Remarketing   Target KPI: 200% ROAS | \$                | 2,000.00 | per month   | 3.00     | \$ | 6,000.00         |  | \$                     | 6,000.00 |  |
|    | Digital Marketing Campaigns (SEM Scope of Work): Select any 1 campaign type - Search / Display / Video / Shopping / App   Google Ads Optimisation (if applicable) - Ad Copywriting Optimisation / Keywords Optimisation / Ad Devices And Scheduling Optimisation / Demographics Targeting / Building Of Negative Keywords List / A/B Testing / Quality Score Optimisation / Location Targeting / Conversion Tracking   Target KPI: 200% ROAS  | \$                | 1,000.00 | per month   | 3.00     | \$ | 3,000.00         |  | \$                     | 3,000.00 |  |
|    | Digital Marketing Campaigns (Additional): Dedicated Account Manager (SMA & SEM)   Service Support (Email, WhatsApp, Dedicated Phone Number)   | \$                | 0.00     | per setup   | 1.00     | \$ | 0.00             |  | \$                     | 0.00     |  |
|    | Digital Assets Creation: SMA Ad Copywriting   SMA Ad Creative (Up To 3 Single Images &/or Up To 1 Carousel/GIF/Slideshow Per Month)   | \$                | 0.00     | per quarter | 6.00     | \$ | 0.00             |  | \$                     | 0.00     |  |

|    | Digital Assets Creation: SEM Ad Copywriting (Includes generation of Responsive Search Ad Headline & Description, if necessary)   GDN Ad Creative (if applicable) - Up to 1 set of minimum 3 recommended sizes per month | \$<br>0.00 | per quarter     | 3.00 | \$<br>0.00 |  | \$<br>0.00 |
|----|---|------------|-----------------|------|------------|--|------------|
|    | Review and recommendation: Monthly Performance Report with observation & recommendation   | \$<br>0.00 | per month       | 1.00 | \$<br>0.00 |  | \$<br>0.00 |
|    | Review and recommendation: Final Report   | \$<br>0.00 | per setup       | 1.00 | \$<br>0.00 |  | \$<br>0.00 |
|    | Development and integration of leads management processes with existing business processes  | \$<br>0.00 | per setup       | 1.00 | \$<br>0.00 |  | \$<br>0.00 |
| 4) | Training<br>Handover  | \$<br>0.00 | per setup       | 1.00 | \$<br>0.00 |  | \$<br>0.00 |
| 5) | Others<br>Not Applicable  |            |                 |      |            |  |            |
| _  | \$<br>10,000.00   | 1          | \$<br>10,000.00 |      |            |  |            |

<sup>&</sup>lt;sup>1</sup> A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999 <sup>2</sup> As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period") \* Qualifying cost refers to the supportable cost to be co-funded under the grant