

Company	FLAVOR PTE. LTD.
Digital Solution Name & Version Number¹	Flavor Customer Relationship Management System Version 1 - Expert Mode 1
Appointment Period	30 December 2021 to 29 December 2022
Extended Appointment Period²	30 December 2022 to 29 December 2023

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software Flavor CRM 1 year usage (for 1 admin user) Modules includes: - Leads management - Customers management - Communications module - Staff assignment to customer - Communication log - Communication templates - Reporting module - Multi company support - Integrated with Xero for invoicing		Bundle	1.00		
1 year license for website lead funnelling plugin		License	1.00		
Telephony system - click to call directly from CRM for 1 operator		License	1.00		
Software for communications - E-mail messaging		License	1.00		
2) Hardware Not Applicable					
3) Professional Services Software onboarding		Manday	5.50		
4) Training Training for system		Manday	1.50		
5) Others Not Applicable					
Total				\$ 10,600.00	\$ 10,600.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant