DETAILS OF PRE-APPROVED DIGITAL SOLUTION

Company	Firstcom Solutions Pte Ltd			
Digital Solution Name & Version Number ¹	FirstCom Online Food Ordering & Payment System - Standard (Online / QR			
	Ordering - Dine In, Takeaway, Delivery)			
Appointment Period	30 June 2022 to 29 June 2023			
Extended Appointment Period ²	30 June 2023 to 29 June 2024			

Standard Packaged Solution (ie. Minimum items to be purchased)

1) Software Online Ordering System - Administrative Dashboard - Order Fulfinent Slot Management - Management Slot Management - Outlet Management System - User Rights Management - Unikined Categories & Product Lising - Coupon Codes and Promotion setting - Online primetring alway integration - Sales Report Per Setup 1.00 Image Primetric - Seter Collection Module - Online on Insorte ordering with self pick-up selection - Selection of collection location and timing Per Setup 1.00 Image Primetric - Selection of collection location and timing Delivery Module - Integration with selected 3rd Party logistics provider - Advanced ordering Per Setup 1.00 Image Primetric - Selection of collection location and distance - Advanced ordering Per Setup 1.00 CRM Module - Integration with selected 3rd Party logistics provider - Advanced ordering Per Setup 1.00 Image Primetric - Selection of collection location and distance Per Setup 1.00 CRM Module - Integration on low stock level Per Setup 1.00 Image Primetric - Selection of initial ordering website design and upload of up to 30 products Per Setup 1.00 Image Part - Session Image Part - Session Image Part - Session 1.00 Image Part - Session	Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost * (\$)
- Online or In-store ordering with self pick-up selection of collection location and timingPer Setup1.00- Selection of collection location and timingPer Setup1.00Delivery Module - Integration with selected 3rd Party logistics provider - Auto calculation of delivery charges by location and distance - Advanced orderingPer Setup1.00CRM Module - Client Ordine Management - Client Order Management - Notification on low stock levelPer Setup1.001.neventory Module - Inventory Module - Inventory Module - Inventory Module - Inventory Management - Notification on low stock levelPer Setup1.002)Hardware Not ApplicablePer Setup1.003)Professional Services Setting up of initial ordering website design and upload of up to 30 productsPer Setup1.004)Training 0.5 Day On-Site Training and HandoverPer Setting up of initial ordering website design and upload of up to 30 productsPer Setting up of initial ordering website design and upload of up to 30 productsPer Setting up of initial ordering website design and upload of up to 30 productsPer Setting up of initial ordering website design and upload of up to 30 productsPer Setting up of initial ordering website design and upload of up to 30 productsPer Setting up of initial ordering website design and upload of up to 30 productsPer Setting up of initial ordering website design and upload of up to 30 productsPer Setting up of initial ordering website design and upload of up to 30 productsPer Setting up of initial ordering website design and upload upload of up to 30 products <td> Online Ordering System Administrative Dashboard Order Fulfilment Slot Management Outlet Management Kitchen Module (Auto order routing) Content Management System User Rights Management Unlimited Categories & Product Listing Coupon Codes and Promotion setting Online payment gateway integration </td> <td></td> <td>Per Setup</td> <td>1.00</td> <td></td> <td></td>	 Online Ordering System Administrative Dashboard Order Fulfilment Slot Management Outlet Management Kitchen Module (Auto order routing) Content Management System User Rights Management Unlimited Categories & Product Listing Coupon Codes and Promotion setting Online payment gateway integration 		Per Setup	1.00		
- Integration with selected 3rd Party logistics provider - Auto calculation of delivery charges by location and distance - Advanced orderingPer Setup1.00CRM Module - Client Profile Management - Client Order Management - Inventory Module - Inventory Module - Inventory Module - Inventory Module - Notification on low stock levelPer Setup1.002) Hardware Not ApplicablePer Setup1.003) Professional Services Setting up of initial ordering website design and upload of up to 30 productsPer Setup1.004) Training 0.5 Day On-Site Training and HandoverPer SetsionPer Setsion1.005) Others Not ApplicablePer Setup1.00	 Online or In-store ordering with self pick-up selection 		Per Setup	1.00		
- Client Profile ManagementPer Setup1.00Inventory Module - Inventory Management - Notification on low stock levelPer Setup1.002) Hardware Not ApplicablePer Setup1.003) Professional Services 	 Integration with selected 3rd Party logistics provider Auto calculation of delivery charges by location and distance 		Per Setup	1.00		
 Inventory Management - Notification on low stock level Hardware Not Applicable Professional Services Setting up of initial ordering website design and upload of up to 30 products Training 0.5 Day On-Site Training and Handover Others Not Applicable 	- Client Profile Management		Per Setup	1.00		
Not Applicable Professional Services 3) Professional Services Per Setup Setting up of initial ordering website design and upload of up to 30 products Per Setup 4) Training 0.5 Day On-Site Training and Handover 5) Others Not Applicable	- Inventory Management		Per Setup	1.00		
Setting up of initial ordering website design and upload of up to 30 productsPer Setup1.004) Training 0.5 Day On-Site Training and HandoverPer Session1.005) Others Not ApplicableOthers Not Applicable1.00						
0.5 Day On-Site Training and Handover Per Session 1.00 5) Others Not Applicable Image: Constraint of the session Image: Constraint of the session	Setting up of initial ordering website design and		Per Setup	1.00		
Not Applicable	, č		-	1.00		

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999
 ² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")
 * Qualifying cost refers to the supportable cost to be co-funded under the grant