

Company	Firstcom Solutions Pte Ltd
Digital Solution Name & Version Number¹	FirstCom Online Food Ordering & Payment System - Standard (Online / QR Ordering - Dine In, Takeaway, Delivery)
Appointment Period	30 June 2022 to 29 June 2023
Extended Appointment Period²	30 June 2023 to 29 June 2024

Standard Packaged Solution (ie. Minimum items to be purchased)

Cost Item	Unit Cost (\$)	Unit	Quantity	Subtotal (\$)	Qualifying Cost* (\$)
1) Software					
Online Ordering System					
- Administrative Dashboard					
- Order Fulfilment Slot Management					
- Outlet Management					
- Kitchen Module (Auto order routing)					
- Content Management System		Per Setup	1.00		
- User Rights Management					
- Unlimited Categories & Product Listing					
- Coupon Codes and Promotion setting					
- Online payment gateway integration					
- Sales Report					
Self-Collection Module					
- Online or In-store ordering with self pick-up selection		Per Setup	1.00		
- Selection of collection location and timing					
Delivery Module					
- Integration with selected 3rd Party logistics provider		Per Setup	1.00		
- Auto calculation of delivery charges by location and distance					
- Advanced ordering					
CRM Module					
- Client Profile Management		Per Setup	1.00		
- Client Order Management					
Inventory Module					
- Inventory Management		Per Setup	1.00		
- Notification on low stock level					
2) Hardware					
Not Applicable					
3) Professional Services					
Setting up of initial ordering website design and upload of up to 30 products		Per Setup	1.00		
4) Training					
0.5 Day On-Site Training and Handover		Per Session	1.00		
5) Others					
Not Applicable					
Total				\$ 8,000.00	\$ 8,000.00

¹ A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.99999

² As specified in the Letter of Appointment, IMDA may exercise the option to extend the Appointment Duration for an additional one-year ("Extended Appointment Period")

* Qualifying cost refers to the supportable cost to be co-funded under the grant